

# HUB Caps...



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## STAFF SPOTLIGHT

The learningHUB is pleased to introduce the newest members of our team, **Vanessa Yeats** and **Stephanie Whitson**. Vanessa and Stephanie are learningHUB practitioners working with our Independent Study program supporting learners on Plato and LearnScape. Welcome Vanessa and Stephanie!

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Vanessa Yeats,  
learningHUB Practitioner



Stephanie Whitson,  
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## MOODLE COURSES – Starting March 1, 2010

The next start date for Moodle courses is Monday, March 1, 2010. Courses starting on Monday, March 1 will be delivered over 7 weeks ending on Friday, April 16. We understand some learners may wish to take the March Break week off from their studies so an extra week has been added to this Moodle offering to make that possible, bringing the course to a total of 7 weeks.

The following classes will start on Monday, March 1:

- Apprenticeship Math
- Becoming a Better Speller
- Improving Your Job Skills
- Maintaining Healthy Self-Esteem (Part 1)
- Maintaining Healthy Self-Esteem (Part 2)
- On the Job Report Writing

Already registered with the learningHUB and interested in taking a Moodle course? Ask your online learningHUB Practitioner to sign you up today! If you are new to the learningHUB, simply go to [www.learninghub.ca](http://www.learninghub.ca) and click on "Register Now" to fill out your online profile and request a Moodle course in the comments section of your registration form.

## TECH TIP – Moodle Orientation Video

A video explaining the features of Moodle including login instructions, an overview of the platform and what to expect when taking a typical Moodle course on the learningHUB, has been created by the learningHUB's Technical Support Staff.

**To watch this video, go to [www.learninghub.ca](http://www.learninghub.ca) and click on "New Moodle Orientation Video".**

## REMINDER - PERSONAL EMAIL ACCOUNTS FOR LEARNERS

The most important program requirement for the learningHUB is that each learner uses a personal email account when registering for the learningHUB. This communication tool is critical for communicating with learningHUB staff. If you do not have a working email account please visit our website for instructions on how to set up a Gmail account prior to registering for our program. If learners do not have a personal email account listed on their registration form, their registration will be put "on hold" until a personal email account is confirmed.

## SPRING 2010 CENTRA SCHEDULE

The spring 2010 Centra schedule will be posted on our website and registration will open on **Monday, March 1**. The next Centra schedule will include classes for April, May and June 2010. Stay tuned to our website for more information!



*The learningHUB makes every effort to ensure that the Centra schedule advertised in the Contact North Access Publication is accurate, however, from time to time, unexpected changes may occur. We ask that when signing up for Centra classes, you refer to our website for an up to date schedule. This schedule also posts any classes that are currently full. These tips may help avoid disappointment when registering.*

*I would like to let you know how valuable these classes are. After taking the Microsoft Word 2007 classes in May, I was able to use what I learned from the classes in a job placement that I had late this summer. I find that your instructors are very informative and a lot of fun to work with.*

*-Susan, learningHUB Student*

## CENTRA CLASS SURVEYS

The learningHUB surveys all learners who participate in our Centra classes at the end of each class. We would like to thank everyone for participating and encourage everyone to continue sharing their comments for these classes. Your feedback is important to us!

## LEARNINGHUB TECHNICAL SUPPORT

If you have any technical support questions please contact your learningHUB Practitioner for assistance. If your online learningHUB Practitioner is unable to provide a solution, you may be referred to our Technical Support Team for the learningHUB.

**NOTE – For Centra Technical Support, please continue to call the Contact North Technical Support number (1-888-850-4628).**

## TECH TIP - Plato Popups and Plugins

Having trouble viewing your Plato lessons or downloading plugins such as java? Short videos explaining these topics are posted on our website. Visit [www.learninghub.ca](http://www.learninghub.ca) today to watch these helpful videos!



## LEARNER SATISFACTION SURVEY IPOD DRAW WINNER!

The learningHUB would like to congratulate Dennis from Welland on winning an iPod Nano! Dennis is the first winner of our 'Learner Satisfaction Survey Draw'. The learningHUB will be holding a draw every three months to award an iPod to one lucky winner. Remember to enter this draw by filling out the Learner Satisfaction Survey that is sent out when you exit our program.

## INTAKE ASSESSMENTS ON SURVEY MONKEY

The learningHUB has changed the way learners are assessed when they sign up for Independent Study upgrading. If you select "Independent Study" on your registration form, expect an email to be sent by the learningHUB to your personal email account within 3 business days. Once you receive the assessment email, remember to fill out the entire assessment and not just the first couple questions. This is a very important step to get you started with your upgrading. The more information you can provide in your answers, the better we can help you with your upgrading goals!